Cookies Policy

Cookies Policy

Cookie and Tracking Statement Summary

1.1 Summary
The aim of this document is to provide you with a summary of the tracking technologies we use and how you can control what is set and when.

Our Cookie and Tracking statement is broken into the following sections

   What are cookies and associated technologies?
   How we use them and why
   How you can control which cookies are set
   How to contact us if you have any queries

1.2 Version control

We keep our Cookies Policy under regular review to best reflect the technology we use on our sites. Previous versions of this policy are available on request.

1.3 Overview

This Cookie Policy should be read in line with our Privacy Policy.

What are cookies and associated technologies?

2.1 Cookies and tracking technology overview

Where Corrigans Service Engineers Ltd talk about cookies and tracking technology on our websites (please see www.corrigansltd.com for a list of our brands) we refer to:

   Cookies
   Flash Cookies
   Web Beacons
   Pixels
   Log files
   Other Technology

2.1.1 Cookies

A cookie is tiny file that is stored on a user's computer and issued to your computer when you enter a website. It stores a small amount of information relating specifically to the client accessing the website. The cookie can be accessed by both the web server and the user's computer.

Cookies are used for a wide range of purposes, such as identifying your computer's previous visits to a website, ascertaining the most popular features of a website or enable a company to present specific information to users.

More information can be found in **3. User control options - how you can control which cookies are set**

2.1.2 Flash Cookies (Local Shared Objects)

A local shared object, sometimes called a "Flash cookie," is a data file that can be created on your computer by the sites you visit. They are most often used to enhance your web-browsing experience.

Adobe's website provides details regarding [Flash cookies](#).

2.1.3 Web Beacons

To help us better manage content we employ web beacons in emails that we send to our subscribers.

Web beacons are tiny graphics with a unique identifier and are used to track the online movements of internet users. Unlike cookies, which are stored on a user's computer hard drive, web beacons are embedded invisibly on websites.

We use them in our HTML-based emails to learn which emails have been opened by recipients enabling us to gauge the effectiveness of our marketing campaigns.

You can opt-out of these emails by following the unsubscribe instructions within such marketing emails.

2.1.4 Pixels

A pixel refers to the code that is placed on your computer in order to trigger a cookie. We sometimes use this methodology to allow us to deliver more relevant messages to you.

2.1.5 Log files

We use log files to record events that occur on our websites. This may include, though not exclusively, the type, content or time of transaction made via your device. These audit trails allow us to analyse activities on our websites and are not intended to be human-readable.

2.1.6 Other technology

We will update this cookie policy to reflect any relevant changes / updates in technology.

2.2 Cookies and tracking technologies used on this site - how we use them and why

2.2.1 Cookies: Type & Duration - There are two types of cookies:

1. "Session Cookies" - Stored temporarily in your computer's memory while you are visiting the site and deleted when you close your browser.
2. "Persistent Cookies" - Stored for a set period on your computer and used to determine whether there has been any contact between us and your computer in the past.

2.2.2 Companies setting cookies on our website

When you visit our website cookies set can be:

1. "1st Party Cookies" - cookies that are set by the website domain (or belonging to a sub domain) of this website.
2. "3rd Party Cookies" - cookies that are set by another website domain e.g.
   - One of our technology partners
   - External web services
   - Social sign-in Buttons

2.2.3 Cookies: Classification

We are categorising cookies set on the site by ourselves and our main technology partners into the following categories

Category 1: Strictly necessary cookies. These cookies are essential, as they enable you to move around a website and use its features, such as accessing secure areas. Without these cookies, services you've asked for (such as access to secure areas) can't be provided. These cookies don't gather information about you that can be used for marketing or remembering where you've been on the internet.

Category 2: Performance cookies. These cookies collect information about how you use a website, for example which pages you go to most often and if you get any error messages from certain pages. These cookies don't gather information that identifies you. All information these cookies collect is anonymous and is only used to improve how our website works. These cookies are not used to target you with online advertising. Without these cookies we can't learn how our website is performing and make relevant improvements that could better your browsing experience.

Category 3: Functionality cookies. These cookies allow a website to remember choices you make (such as your user name, language or the region you're in) and tailor the website to provide enhanced features and content for you. For instance, they can be used to remember log-in details, changes you've made to text size, font and other parts of pages that you can customise. They may also be used to provide services you've asked for such as watching a video or commenting on a blog. These cookies may be used to ensure that all our services and communications are relevant to you. The information these cookies collect cannot track your browsing activity on other websites. Without these cookies, a website cannot remember choices you've previously made or personalise your browsing experience.

Category 4: Targeting cookies or advertising cookies. These cookies gather information about your browsing habits. They remember that you've visited a website and share this information with other organisations such as advertisers. They do this in order to provide you with ads that are more relevant to you and your interests. Although these cookies can track your visits to other websites, they don't usually know who you are. Without these cookies, online advertisements you encounter will be less relevant to you and your interests.

2.2.4 Cookies set by URL

We confirm the cookies we set regularly and will update this Cookies Policy as and when there are cookies to add or cookies that we no longer use which will be removed from this list.

2.2.5 Our main technology partners

We work directly with a number of technology partners to maintain and support our website.

We confirm the cookies they set regularly and will update this Cookies Policy as and when there are cookies to add or cookies that are no longer used which will be removed from this list.

Service	Description	More Info	Control Settings
Google Analytics	To provide insight into how visitors find and use our webpages so that we can evaluate and develop our site.	More information regarding how Google use cookies can be found at https://www.google.com/policies/technologies/cookies/	Google provides an opt-out plug-in for most common website browsers: https://tools.google.com/dlpage/gaoptout
ExpressionEngine CMS Cookies (Performance Cookie)	To enable us to optimise the browsing experience as well as to maintain the integrity of your browser session.	ExpressionEngine(CMS) uses cookies to track a user's session, when they last visited or did something on the site.	There is no 'Control' setting as no personal information is stored in these cookies, only timestamps related to that browser session.

2.2.6 External web services

We use a number of web services to display external content.

LinkedIn
Facebook etc.

These could set cookies or track your activity anonymously – for full information you should read the privacy policies of these sites.

The web services we use could change in the future.

2.2.7 Social Sign in Buttons

On many pages of our site we have installed social buttons from third parties

These allow our users to share pages and information that they find interesting on social networks they are registered with and to sign up to our websites via social media

There may be scripts running from outside our domains, which we cannot control. If you click on these buttons they will be registering the information – including the fact that you visited our site – and in some cases could register this information, including the pages you look at, even if you do not click on the buttons but are logged in to their service.

For full information you should read the full privacy policies of each site e.g.

https://www.facebook.com/privacy/explanation
https://twitter.com/privacy?lang=en
https://www.linkedin.com/legal/privacy-policy

2.3 Cookies and tracking technologies used on external sites

2.3.1 Third party Linked sites

This website may also contain hyperlinks to websites owned and operated by third parties. These third party websites have their own privacy notices and we cannot accept any responsibility or liability for their privacy practices. Your use of such websites is at your own risk and we encourage you to review the privacy notices on the sites you visit.

3. User control options - how you can control which cookies are set

3.1 Your consent to the use of cookies on this website

By continuing to use our Website, you are deemed to consent to our use of the cookies described in this Policy.

If you do not consent please read the sections of this Policy entitled

> Managing your Cookies
> Managing your Preferences

3.2 Managing your Cookies

You can choose to disable your web browser's ability to accept cookies.

Please note that if you do elect to disable your web browser's ability to accept cookies, you may not be able to access or take advantage of many features of the service and some parts of the website may not work properly.

You can control how cookies are set within your browser settings. Find out more about

> "Private Browsing" in Firefox
> "Incognito" Browsing and cookie settings in Chrome
> "InPrivate" Browsing and cookie settings in Internet Explorer 9
> "Private Browsing" and cookie settings in Safari

If you want to learn more about cookies, or how to control or delete them, you may also visit

> http://www.allaboutcookies.org

You may also wish to review the guidance provided by the

> https://ico.uk/for-the-public/online/cookies/

3.3 Managing your Preferences

Do Not Track Signals

Do Not Track is a technology and policy proposal that enables users to opt out of tracking by websites they do not visit, including analytics services, advertising networks, and social platforms.

Find out more about Do Not Track, for example on Mozilla https://www.mozilla.org/en-GB/firefox/dnt/ We do not currently respond to web browsers Do Not Track signals that provide a method to opt out of the collection information about visitors' activities on this website. We will continue to review Do Not Track and may adopt a standard once available.

If we do so in the future, we will provide all relevant information in this policy.

3.4 Managing your Cookies on this site

Following revisions of the Privacy and Electronic Communications (EC Directive) Regulations 2003 relating to the notification and use of cookies Scobie McIntosh Group Limited and Group companies is constantly updating this policy in line with guidance provided by The Information Commissioner's Office.

4. Contact Us

Should you wish to find out more or request information about our Cookie Policy you can:

Write to us at: Data Protection Officer, Corrigans Service Engineers Ltd, C/O Vending House, Plough Road, Smallfield, RH6 9JW, United Kingdom